

Cannula and Surgical Instrument Warranty

Miller Medical's warranty coverage guarantees your liposuction cannulas and accessories to be free from defect for the life on the instrument. This is a limited warranty and does not cover abuse, neglect, or wearable materials that may cause the product to fail. If the product proves defective during the warranty period, Miller Medical, will:

- 1) First attempt to provide over the phone technical assistance to diagnose and repair the the item to full operation.
- 2) If remote assistance is unable to resolve the problem, the instrument must be sent to our location for diagnostics and repair. You will be provided a Warranty Service Form with shipping instructions. The cost of shipping the product to our technician for repair is the responsibility of the end user. Please use only FedEx, UPS or similar carrier with a tracking number and insurance for the replacement value. Alternatively, we can provide you a shipping box and pre-paid shipping label and we will bill your account accordingly.

Any parts or labor needed to repair your item will be covered at no cost to the end user. Typical time for repairs are 1-2 weeks, depending on the availability of parts needed to make the repair.

- 3) If we are unable to repair the instrument, we will provide a comparable replacement.

Limitations and Exceptions:

This warranty does not apply to damages caused by misuse, mishandling, improper operation and or abuse of the product. Miller Medical reserves the right to charge for service or replacement costs in exception cases.

Exceptions that will void your warranty include but are not limited to:

- Using a alkaline base fluid (bleach) to clean. Will cause pits and discoloration.
- Leaving the instruments soaking for long periods of time in water, which can discolor the instrument.
- Using an abrasive brush on the interior or exterior of the cannula.
- Applying too much lateral pressure on the cannula. This causes the shaft to crack or separate from the hub/handle.

Please follow the recommending cleaning and maintenance instructions provided to avoid warranty disqualification.

TO THE EXTENT ALLOWED BY LOCAL LAW, EXCEPT FOR THE OBLIGATIONS SPECIFICALLY DECLARED IN THIS WARRANTY, IN NO EVENT SHALL MILLER MEDICAL BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LOSS OF PROFITS).



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